



## TERMS and CONDITIONS - for *shipping* client's bikes to and from New Zealand.

Failure to read, understand and act upon these Terms and Conditions could cause considerable heartache and expense!! 10% of our clients suffer every year. Will you be one of them?

Wearing **Hi Viz vests** in all our loading and unloading depots is **compulsory**.

**BIKE CLEANLINESS.** Your bike must be spotless when packed into the container – preferably thoroughly pressure washed all over – I use CT18 Truck wash. This is a Quarantine Service requirement on both sides of the Tasman.

**YOU WILL INCUR EXTRA EXPENSE IF YOUR BIKE HAS TO BE CLEANED - up to \$600/bike.**

**Don't** leave your bike in gear. In the depot or on the cradle and FFS **don't leave it locked.**

**PANNIERS** must be disconnected from the bike at the time of loading. We suggest you use panniers as your luggage when you fly to New Zealand. Suggestion: It's up to you to wrap the panniers sufficiently to avoid damage when we load them on the floor of the container. That's **your responsibility**.

**All panniers & top boxes** going in the container or in storage at one of our depots **MUST** be clearly labelled – name, bike rego, destination & your arrival date at that depot. That's **your responsibility**.

**TOURIST REGISTRATION & WoF** Temporary Registration and a Warrant of Fitness (like a Roadworthy check-up) for your bike (cost NOT included in prices) is necessary to ride your bike in NZ. Make sure your bike is roadworthy before we load it in Australia. **It will be registered using your Aussie plate number so leave the plate on your bike.** At the time of writing a Warrant of Fitness for a bike was \$NZ35 and the 6 month Tourist Rego was \$NZ47. People choosing not to register the bike and take the necessary Warrant of Fitness inspection will be breaking NZ laws and will not be covered by the ACC health cover. The consequences are serious.

**PRICES** These (shipping only) prices are valid from 1 October, 2021. Any increases to freight rates, container transport, bunker rates, terminal handling charges, container security, exchange rate fluctuations etc will be passed on at the time of invoicing.

**CUSTOMS CLEARANCE & QUARANTINE INSPECTION** We organise Customs clearances & Quarantine Inspections and loading & unloading of the container.. **CUSTOMS CLEARANCE & QUARANTINE INSPECTION** is included in our prices.

**CUSTOMS CLEARANCE - a Carnet is NOT REQUIRED.** Instead a bond equivalent to 15% of the declared value of your bike is requested from each client and this money is refunded when the bikes come back from New Zealand. The bond money is lodged with NZ Customs dept.

**DEPOSIT** Your \$500 shipping deposit is **NON REFUNDABLE**. We may be able to roll it over to another shipment for up to 2 years after the date it was paid or refund it if you can encourage someone else to take your space - at the discretion of Get Routed.

**SOME PERSONAL EFFECTS WILL BE CARRIED IN THE CONTAINER** – Panniers & Top Boxes etc **YES** – **BUT** they must be unlocked and closed with sticky tape and bubble wrapped so Quarantine can inspect. Helmets, Boots Jackets in panniers is OK. **NO TENTS, food or anything else.**

## **BIKE INSURANCE IN NZ**

You will soon find out that your Aussie insurance provider won't cover your bike while it's out of Australia. Contact insurance broker Bernie Ryan (0405 500 871 or [bernie@steadfastibg.com.au](mailto:bernie@steadfastibg.com.au)) - Bernie has a deal going with a NZ Insurer to cover Aussie bikes while they are touring NZ.

**TRAVEL INSURANCE** By law we must strongly advise you to take out appropriate Travel Insurance when travelling overseas. Talk to Bernie Ryan – 0405 500 871 or email: [Bernie@steadfastibg.com.au](mailto:Bernie@steadfastibg.com.au)

## **DAMAGE TO MOTORCYCLES**

Bike Insurance in the container costs are now **NOT INCLUDED** in the bike shipping costs.

Previously insurance was included in our bike shipping costs, but we have been advised by the Insurance Company that this system is not compliant in respect of Insurance legislation as Get Routed is not the owner of the property insured.

To insure your bike each way you will need to make your own insurance arrangements.

Our previous set-up for many years was through our insurance broker, Bernie Ryan, who is working with the current insurer on a new arrangement where each bike will be insured in the name of the owner. If you wish to insure your bike to & from the destination. Contact Bernie on 0405 500 871 or [bernie@steadfastibg.com.au](mailto:bernie@steadfastibg.com.au).

**SHIPMENTS** All shipments are subject to full containers, so book early to avoid missing out. Get Routed reserves the right to ask bike owners to send their bike to another loading departure point if a viable shipment (**minimum 10 bikes**) is not reached from the preferred loading port.

**SHIPPING** Please understand we don't control the world's shipping movements and shit can happen. We try our best to have your bike where and when you want it, but sometimes weather and slow or overburdened shipping companies can ruin our best efforts. Doesn't happen very often, but it pisses us off and it will have that effect on you as well. We take all precautions to avoid it.

**BOOKINGS** In 21 years we have increased our bike shipping numbers each year. Book early to avoid disappointment. Sooner or later we will reach a point where we must turn someone away from a particular shipment. Make sure it's not you by booking early.

**Arriving in Chch to collect your bike** You will collect your bike and take it to VTNZ where your Rego & Warrants of Fitness will be done. Govt regulations don't allow you to take bikes just anywhere for this purpose.

**DON'T FORGET TO EMPTY THE PETROL TANK (LESS THAN 2 Litres in your tank is OK) and DISCONNECT YOUR BATTERY and INSULATION TAPE THE TERMINALS and leads. This is not up for discussion or negotiation.**

**People suffering the consequences of ignoring these Terms and Conditions will be most unhappy!**

**Happens every year, someone (usually 5% of clients) blames us for his/her lack of thinking.**

**We try our best to get people to read this stuff, but sometimes they don't.**

**PLEASE NOTE:** A container is 2.30 metres wide and because we place the bikes across the width bikes longer than 2.30m attract a higher price because we can only place them lengthways in the container therefore reducing the number of bikes in the container..

### **ONE WAY PRICES - ONLY if space is available**

Bikes up to 2.30 metres long \$1897      All other 2 wheel bikes \$2755.  
WoF & Rego **NOT** included

Trikes, Sidecar outfits and 4 wheelers – quoted on measurements.

For all One Way shipments, FULL PAYMENT is required at the time of booking.

Costs include container lease, loading and unloading, sea freight both ways, transport from ship to storage area at each end, transport from storage area to ship at each end, the use of bike specific cradles and tiedowns, Customs and Quarantine clearance at both ends, free first 3 days secure storage of all bikes prior to your arrival, (it is simply not possible to have the container arrive the same day you arrive in New Zealand), agency fees, storage handling fees and wharf handling fees.

**What can you put in the container** Applies going to and coming back from your destination.

Apart from your bike and it's bubble wrapped panniers (Panniers NOT on bike) you may put your riding boots, jacket, pants & helmet, tools, maps and that's it.. Nothing else goes in the container. Not tents or clothing or food or anything!!

Don't forget your drivers licence – you must have it at all times when riding your bike in NZ

### **EXPLANATION FROM FRONT PAGE.**

You might think this a tad arrogant, but all I'm trying to do is grab peoples attention to make sure they all read this info and understand it. You would be surprised how many don't read it then arrive to load bikes knowing nothing about what is required of them and their bikes. This can cause big headaches for loading and if I have to I will refuse to load a bike if it don't comply.....and there would not be a refund. This mostly applies to bike size, cleanliness and what is allowed in the container.

We don't run tours as most people want to organise their own tour of New Zealand. We can send you a Top 10 accommodation brochure/map - ask. Or go to the Top 10 web site - [www.top10.co.nz/](http://www.top10.co.nz/) and do your advance bookings on line.

This will be our 22rd year shipping Aussie bikes to New Zealand for their owners to go touring somewhere new and exciting. You will not be disappointed we guarantee, BUT because we are becoming ever busier because of the demand for our specialist motorcycle shipping services it is strongly advised you book as early as possible to avoid the disappointment of us not being able to help because all our shipments are fully booked.

Once you have decided that you want your bike shipped, please complete the Reservation form and return it with your deposit payment. At this time you may also wish to book your return air ticket to Christchurch.

## New Zealand Bike shipping

### Reservation Form **2023** summer season

**Departure loading port**                      **MELBOURNE    SYDNEY    BRISBANE**  
*Please circle your preferred loading port*

Surname.....

Christian names.....

Address.....Post Code.....

Phone home.....Work.....Email.....

Passport Number..... Passport (Nationality).....

Date of Birth...../...../.....

Deposit \$500.....  
Cheques payable to Get Routed, please.

Bike details: Make.....Model.....Value.....

Rego Number.....Vin Number.....Length.....

Colour.....

Please be accurate with your measuring. If a bike arrives and it is in the long or large category but has been paid at the lower rate it will not be shipped unless the difference is paid prior to loading.

I the undersigned have read and understood the Terms and Conditions of this service. I am authorised to accept the Terms and Conditions on behalf of the person listed above. I agree to pay any outstanding balance no later than 2 months prior to loading date or Get Routed will consider this booking cancelled.

Please find enclosed payment of \$..... being a deposit/full amount for the person/motorcycle above.

Signed.....

Please mail this Reservation Form together with your cheque for the above amount to:

Get Routed  
P.O. Box 684,  
Drouin,  
VIC, 3818.

**Please keep a copy of this Registration Form and the Terms and Conditions**

31/8/2021

Electronic payments can be made to:

Account name: **Get Routed**  
Bank: **Bendigo Bank Ltd**  
Branch: **Strathmore**  
Account Number: **196 000 525**  
BSB Number: **633-000**

If you choose this method of payment for deposits or balance of payment for one of our shipping services, please ensure you or your bank use your name as a reference on the payment slip.

Or, ... payment may be made by Bank Cheque posted to  
Get Routed,  
P.O. Box 684,  
Drouin,  
VIC, 3818, Australia.

**Please use your surname as the reference. If that's not possible email us the bank transaction receipt which shows the transfer of the funds into our account.**

### **Bike insurance in NZ.**

You will soon find out that your Aussie insurance provider won't cover your bike while it's out of Australia. Our insurance broker, Bernie Ryan (0405 500 871 or [bernie@steadfastibg.com.au](mailto:bernie@steadfastibg.com.au)) has a deal going with a NZ Insurer to cover Aussie bikes while they are touring NZ.

Travel Insurance – Talk to Bernie Ryan. He has a good policy which covers you on any size bike.